

Planet Mobile Customer Porting Authorisation Form

Planet ISP
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Gaining Carriage Service Provider

Customer/Company Name: _____

Address: _____

Suburb: _____ **State:** _____ **Postcode:** _____

I request to Port the specified Mobile Service Number(s) on the following date: _____

Mobile Service Number(s) to be ported: _____

Account Number (Non-Prepaid): _____ **Date of Birth (Prepaid Only):** _____

Contact Phone Number (In case of porting issues): _____

Acknowledgement Of Obligations

You are requesting to port a Mobile Service Number for use with Planet ISP.

You declare that you have the contractual right to the above Nominated Mobile Service Number(s) and as such are authorized to request Porting of this Mobile Service Number(s).

You acknowledge that you have been advised that by porting this Mobile Service Number:

1. The Service and/or related services associated with that number may or may not be disconnected from the losing service provider and may result in finalization of the account for that service;
2. Although you may have the right to port this Mobile Service Number, there may be costs and obligations associated with the existing Mobile Service and Porting Mobile Service Number;
3. You may or may not be in an existing contract with the current Service Provider; and
4. The contract may or may not include an obligation to make early termination payments to the current service provider.

You authorize this Mobile Service Number, Planet ISP, and/or its associated affiliates and the Network Type (Vodafone GSM) to be disclosed to other network providers and Portability Service Suppliers for the purpose of routing calls, customer network fault management and routing of SMS messages to that Mobile Service Number after porting activity.

You acknowledge that you have been advised by Planet ISP that if you continue to use your existing handset, it may need to be unlocked and/or reprogrammed prior to porting.

Signature: _____ **Date:** _____