



# Planet Mobile Phone Account Application



1. Customer Details (Please Print Clearly)			
First Name		Surname	
Phone		Fax	
Current Mobile			
Email			
2. Service Details			
Existing Mobile Number		Existing Carrier	
New Service Number (If App)		Existing Carrier Account Number	
3. Are You An Existing Planet Customer?			
<input type="checkbox"/> Yes – Go to 4		<input type="checkbox"/> No - Go To 5	
4. Planet User Name or Account Number			
Account No.	MBR		
5. Payment Details			
<b>Credit Card Details – Mobile Telephone Plans are payable by Credit Card ONLY. Payment will be processed for all charges.</b>			
Card Type			
Card Number			
Expiry Date	/	CCV	
Card Holder Name			
Cardholder Signature			
6. Billing Details			
Contact Name			
Business Name		ABN	
Billing Address			
Suburb			
State		Post Code	
7. Service Type - Please Tick Your Required Services. Additional Costs May Apply.			
International Dialling	<input type="checkbox"/>	Internet – WAP/GPRS/HSDPA	<input type="checkbox"/>
Global Roaming	<input type="checkbox"/>	MMS	<input type="checkbox"/>

**Planet ISP Pty Ltd**

ABN: 85 135 906 866

Suite J92, 21 Hall Street, Port Melbourne. Victoria. 3207.

Ph: 1300 477 669 Fax: 1300 477 668

Email: [support@planetisp.com.au](mailto:support@planetisp.com.au) Website: [www.planetisp.com.au](http://www.planetisp.com.au)



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## Customer Acknowledgement

- I understand that I am on a Planet ISP ("Planet") Mobile Services plan. Planet use Vodafone as their major carrier.
- I have included with this application form my Customer Authorisation Form.
- I have read and agreed to the current Planet Mobile Rates as published online at their Website [www.planetisp.com.au](http://www.planetisp.com.au).
- I have read and agreed to the Planet Terms and Conditions as detailed on their Website [www.planetisp.com.au](http://www.planetisp.com.au)
- I understand Planet Mobile Services may perform a credit check upon application.
- You, the Customer permit us to receive and disclose your personal information to or from any credit providers or credit reporting agencies to use the information for all purposes permitted by the Privacy Act 1988. This information may include, by way of example and without limitation, any overdue payments for services, and any cheques that are dishonoured more than once. You also acknowledge that your personal information will be handled in accordance with the Privacy Act 1988.
- I am not under any contract and I will inform Planet Mobile Services if I decide to change my service.
- I have provided a copy of my current drivers licence and a copy of my credit card.

<b>8. Customer Authorisation</b>			
<b>Customer Declaration</b>			
YES I have read and agree to the Terms and Conditions as outlined on this page and I have read and understand the Terms and Conditions contained on the Planet ISP website, accept them in full and am 18 years or older.			
<b>Name</b>			
<b>Signature</b>		<b>Date</b>	

Thank you for choosing Planet Mobile (Planet ISP Mobile Services) as your mobile phone carrier. All information provided by you is held in strict confidence by Planet Mobile Services and is not used for any purpose other than the direct provision and support of Planet Mobile Services business communications and associated services.

For any further information please do not hesitate to contact Planet on (1300) 477 669 or by email on [support@planetisp.com.au](mailto:support@planetisp.com.au)

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# Planet Mobile Customer - Porting Authorisation Form



## Gaining Carriage Service Provider

Customer/Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

I request to Port the specified Mobile Service Number(s) on the following date: \_\_\_\_\_

Mobile Service Number(s) to be ported: \_\_\_\_\_

Account Number (Non-Prepaid): \_\_\_\_\_ Date of Birth (Prepaid Only): \_\_\_\_\_

Contact Phone Number (In case of porting issues): \_\_\_\_\_

## Acknowledgement Of Obligations

You are requesting to port a Mobile Service Number for use with Planet ISP ("Planet").

You declare that you have the contractual right to the above Nominated Mobile Service Number(s) and as such are authorized to request Porting of this Mobile Service Number(s).

You acknowledge that you have been advised that by porting this Mobile Service Number:

1. The Service and/or related services associated with that number may or may not be disconnected from the losing service provider and may result in finalization of the account for that service;
2. Although you may have the right to port this Mobile Service Number, there may be costs and obligations associated with the existing Mobile Service and Porting Mobile Service Number;
3. You may or may not be in an existing contract with the current Service Provider; and
4. The contract may or may not include an obligation to make early termination payments to the current service provider.

You authorize this Mobile Service Number, Planet, and/or its associated affiliates and the Network Type (Vodafone GSM) to be disclosed to other network providers and Portability Service Suppliers for the purpose of routing calls, customer network fault management and routing of SMS messages to that Mobile Service Number after porting activity.

You acknowledge that you have been advised by Planet that if you continue to use your existing handset, it may need to be unlocked and/or reprogrammed prior to porting.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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