

Mobile Phone Account Application – Personal

Planet ISP
 ABN: 72 117 341 090
 23 / 427-455 Hampton Street, Hampton.
 Victoria. 3188
 Phone: (03) 8804 1744
 Facsimile: (03) 9597 0263
 Email: accounts@planetisp.com.au
 Website: www.planetisp.com.au

1. CUSTOMER INFORMATION			
Customer Details			
Customer Name			
Phone		Fax	
Current Mobile			
Email			
2. SERVICE DETAILS			
Existing Mobile Number		Existing Carrier	
New Service Number (If App)		Existing Carrier Account Number	
3. ARE YOU AN EXISTING PLANET ISP CUSTOMER?			
<input type="checkbox"/> Yes – Go to 4	<input type="checkbox"/> No - Go To 5		
4. PLANET ISP USER NAME OR ACCOUNT NO			
Account No.			
5. PAYMENT DETAILS			
Credit Card Details – Mobile Telephone Plans are payable by Credit Card ONLY. Payment will be processed for all charges			
Card Type			
Card Number			
Expiry Date	/	CCV	
Card Holder Name			
Cardholder Signature			
6. BILLING DETAILS			
Contact Name			
Business Name		ABN	
Billing Address			
Suburb			
State		PCode	
7. SERVICE TYPE			
Planet ISP Mobile Telephone Services – Please Tick Your Required Services. Additional Costs May Apply.			
International Dialing	<input type="checkbox"/>	Internet – WAP/GPRS/HSDPA	<input type="checkbox"/>
Global Roaming	<input type="checkbox"/>	MMS	<input type="checkbox"/>

Customer Acknowledgement

I understand that I am on a Planet ISP Mobile Services plan. Planet ISP use Vodafone as their major carrier.

I have included with this application form my Customer Authorisation Form.

I have read and agreed to the current Planet ISP Mobile Rates as published online at their Website www.planetisp.com.au.

I have read and agreed to the Planet ISP Terms and Conditions as detailed on their Website www.planetisp.com.au

I understand Planet ISP Mobile Services may perform a credit check upon application.

I am not under any contract and I will inform Planet ISP Mobile Services if I decide to change my service.

I have provided a copy of my current drivers licence and a copy of my credit card.

8. CUSTOMER AUTHORISATION

Customer Declaration

YES I have read and agree to the terms and conditions as outlined on this page and I have read the terms and conditions contained on the Planet ISP website, accept them in full and am 18 years or older.

Name			
Signature		Date	

Thank you for choosing Planet ISP Mobile (Planet ISP Mobile Services) as your mobile phone carrier. All information provided by you is held in strict confidence by Planet ISP Mobile Services and is not used for any purpose other than the direct provision and support of Planet ISP Mobile Services business communications and associated services.

For any further information please do not hesitate to contact Planet ISP on (03) 8804 1744 or by email on support@planetisp.com.au

Customer Porting Authorisation Form



Gaining Carriage Service Provider

Customer/Company Name _____

Address _____

Suburb _____ **Postcode** _____ **State** _____

I Request to Port the Specified Mobile Service Number(s) on the following date _____

Mobile Service Number(s) to be ported _____

Account number (Non Prepaid) _____ **Date Of Birth (Prepaid Only)** _____

Phone Number (in case of porting problems) _____

Acknowledgement Of Obligations

You are requesting to port a Mobile Service Number for use with Planet ISP.

You declare that you have the contractual right to the above Nominated Mobile Service Number(s) and as such are authorized to request Porting of this Mobile Service Number(s).

You acknowledge that you have been advised that by porting this Mobile Service Number:

1. The Service and/or related services associated with that number may or may not be disconnected from the losing service provider and may result in finalization of the account for that service;
2. Although you may have the right to port this Mobile Service Number, there may be costs and obligations associated with the existing Mobile Service and Porting Mobile Service Number;
3. You may or may not be in an existing contract with the current Service Provider; and
4. The contract may or may not include an obligation to make early termination payments to the current service provider.

You authorize this Mobile Service Number, Planet ISP, and/or its associated affiliates and the Network Type (Vodafone GSM) to be disclosed to other network providers and Portability Service Suppliers for the purpose of routing calls, customer network fault management and routing of SMS messages to that Mobile Service Number after porting activity.

You acknowledge that you have been advised by Planet ISP that if you continue to use your existing hand-set, it may need to be unlocked and/or reprogrammed prior to porting.

Signature _____ **Date** _____